



GU/SGSLL/LL/26-27/05

Date: 22/07/2026

TENDER DOCUMENT

(E-Tendering mode only)

Establishment of Language Learning Lab.

Goa University invites quotations (e- tender mode only) for the item detailed below. Interested bidders may apply through e-tender process only.

Sr. No.	Name of the item	Qty.	Earnest Money deposit	Tender Processing fee
			Non- Refundable	
			Mode of payment: E-Payment only	
1	Language Learning Lab (refer Annexure – I for details)	1	₹ 1,22,000.00	₹3,000.00

Tender Schedule

1. Pre-bid meeting date: **31/07/2026** at **15:30** hrs.
2. The last date of online submission of tender is **12/08/2026** up to **12:00** hrs.
3. The date and time of online opening of Technical Bid is **13/08/2026** after **10:00** hrs.
4. Price Bid will be opened after completion of administrative and technical procedure.

Mode of Payment towards e-Tender Processing Fee (TPF) & Earnest Money Deposit (EMD) to be paid online through e-Payment mode via:

- 1) National Electronic Fund Transfer (NEFT) / Real-Time Gross Settlement (RTGS).
Tenderer requires downloading the pre-printed Challan on e-tender website and making its payment through any of their Bank.

Note: Any Payments made through NEFT/RTGS will take 24 hours for its reconciliation. Hence the payments through NEFT/RTGS should be made at least TWO BANK WORKING DAYS in advance before any due date.

- 2) Net Banking: Payment can be made through the Internet Banking of Any Bank.

Important Notes to the Bidder:

1. The duly constituted committee appointed by the competent authority of Goa University reserves the right to select certain items (in single or multiple units) or reject any or all mentioned in the schedule.
2. The Bid shall be treated as a 2 Bid System. The Technical Bid will be considered only for applicants whose Earnest Money Deposit (EMD) is found in order. Price Bid shall be opened for only those bidders who have qualified in Technical Evaluation.
3. For technical related queries, interested bidders may contact on phone no. 8669609040. For other queries may contact Purchase Section on phone nos. 8669609072/24.
4. The Vendor should clearly state the make/brand, model and the year of manufacturing of the items proposed to be supplied in response to the tender.
5. Vendor shall enclose the list of accessories to be provided with the equipment in the Technical bid.
6. Bidders seeking exemption from payment of EMD under MSME scheme must ensure that their company/organisation is registered with the Directorate of Industries, Trade and Commerce (DITC), Goa, in accordance with the provisions of Notification No. 3/40/2003-IND(Pt.II)(Vol.III)/132 issued by the Department of Industries, and published in the Official Gazette of Goa, Series I No. 13, dated 30/06/2022, under the Preferential Purchase Incentives for Micro, Small and Medium (MSME) Enterprises Scheme, 2022.
7. For assistance on e-Tender please contact Support Helpdesk- 91-7972854213, 91-7822039673, 91-7972871944 Email: e-tender.goa@gov.in

Sd/-

(Prof. S. N. Dhuri)
REGISTRAR

TERMS AND CONDITIONS OF THE TENDER:

1) Price /Taxes:

Prices stated in this tender are firm and shall remain firm until required deliveries have been completed unless otherwise expressly agreed to, in writing by both parties.

2) Delivery:

The equipment should be delivered to Goa University within 30 days of placing of order & installation be completed within next 15 days. If any material is not delivered by the date specified therein, the University reserves the right, without liability, to cancel the order for undelivered material not yet supplied and to purchase the same from another vendor and to charge the defaulting Vendor for any loss incurred in this transaction. Any provisions thereof for delivery by installment shall not be construed as obligatory unless agreed upon by both the parties.

3) Reproduction of Documentation:

The University shall have the right at no additional charge to use or incorporate all or portions of material found in the Vendor's literature and/or reproduce the Vendor's applicable literature such as operating and maintenance manuals, technical publications, prints, drawings, training manuals and other similar supporting documentation and sales literature.

4) Shipping, Packaging and Labelling:

All Material purchased hereunder must be packed and packaged to ensure its safe delivery in accordance with good commercial practices. It shall be the sole responsibility of the vendor to provide/replace the item/goods, if it is lost or broken during the shipping or transportation due to whatever may be the reason. Vendor is responsible to ensure, by contacting the University, that the shipping has been properly done i.e., all the items/goods have properly reached the University.

5) A) Terms of Payment and Conditions:

i) **For Indigenous/Indian equipment/stores on DDP Destination basis:** -100% of the total payment shall be released on submission of proof of delivery and on certification of satisfactory installation of the equipment at the University premises.

ii) **For Foreign Equipment on CIP GOA:** If preferred mode is Letter of Credit (LC), the payment will be through Bank on receipt of documents. In case of credit payment, 100% will be made by Telegraphic Transfer (TT) after receipt and successful installation/demonstration of the equipment.

B) Price Fall Clause: -

If at any time prior to delivery of the equipments/stores, the bidder/supplier reduces

the sale price of such equipments/stores as covered under this tender enquiry, to any organisation (including Central/State/Deemed university) at price lower than the price quoted under this contract, he shall forthwith reduce the price payable under this tender for the equipments/stores being supplied after the date of coming into force of such reduction, the price of equipments/stores shall stand correspondingly reduced.

6) SPECIFICATIONS:

- i) Specifications are the basic essence of the item/contract. It must be ensured that the offers strictly adhere to our specifications. A tender has to be supported with the printed technical leaflet/literature of the quoted model of the item.
- ii) In case of authorised dealers/distributor certificate in prescribed format from Original Equipment Manufacturers (OEM), on the same should be enclosed for participation in the said tender.
- iii) It is only when the information about the company/Goods in quotation in technical bid is found satisfactory; the commercial part will be opened.

7) Price Bid:

- a) The Cost of the equipment should be inclusive of all taxes and statutory levies. Labour/installation charges, packing, insurance, freight etc. should be mentioned separately (inclusive of all taxes leviable on them). For imported/indigenous goods price to be quoted FOR Goa University. Unit price of each product and accessories should be quoted separately.
- b) In case of receipt of the material in short supply or damaged condition the supplier will have to arrange the supplies/ replacement of goods free of cost pending the settlement of the insurance case wherever applicable on FOR at the University or CIF basis for satisfactory installation of the system.
- c) No commitment to accept lowest or any bid: University shall be under no obligation to accept the lowest or any other offer received in response to this tender notice and shall be entitled to reject any or all offers including those received late or incomplete offers, without assigning any reason what so ever. University reserves the right to make any changes in the terms and conditions of the bid. University will not be obliged to meet and have discussion with any vendor and or to listen to any representations.
- d) Short listing of Vendors: University will create a shortlist of technically qualifying vendors and the financial bid of only these vendors will be opened. University reserves the right to decide whether the items being quoted are as per the requirement of the University and are of standard/leading brands in the market. University reserves the right to decide which offer best suits the requirement of the University.

- e) Installation and Commissioning: Free of cost at University. The OEM must ensure timely installation of the complete unit with necessary support to the indenters.
 - f) Conditional Offer will not be accepted and technical/financial bids in such cases may be rejected.
 - g) Past Performance of the Vendors will be judged at the time of Technical Evaluation.
 - h) All items proposed to be supplied should be of recent manufacture, preferably manufactured in the last three months, and not exceeding six months.
- 8) Insurance:** In case of item requiring import kindly note the following:
- a) Please quote CIP value for clearance up to Dabolim Airport, Goa, India.
 - b) Item must be insured from warehouse of manufacturer to warehouse of Goa University, Taleigao, Plateau, Goa, India.
 - c) Vendors are advised to declare the commission if any, so that the same shall be paid to the party in Indian currency after successful installation/demonstration of the equipment.
- 9) Rejection of Bids:**
- a) If bidders give wrong information in their bid, University reserves the right to reject such bids at any stage and forfeit the Earnest Money Deposit / Performance Bank Guarantee and cancel the order, if awarded.
 - b) Incomplete bids are liable to be rejected.
 - c) If the technical offer contains any price information, the offer is liable to be rejected.
All annexures to the tender document should be duly stamped and signed by the bidder and submitted along with the tender bid.
 - d) The bidder shall provide a self-attested certificate stating that, they have not been disqualified/debarred from submission of tender/quotation under Rule 151 of GFR 2017 by any Government/Ministry/any organisation like University etc. who is funded by State or Central Government.
- 10) Warranty:**
- Annexure may be referred for warranty details. Statement of warranty of goods against any manufacturing defects and also give the warranty declaration that everything to be supplied by us hereunder shall be free from all defects and faults in

material, workmanship, transportation hazards, and shall be of the highest quality and material of the type ordered, shall be in full conformity with the specifications. During the warranty period, replacement of any part of equipment's or rectification of defects of works will be free of cost.

11) Performance Security:

- (a) The successful bidder who has been awarded the contract shall submit a performance security of 5% of the Contract Value.
- (b) The performance security shall be deducted from the invoice payable.
- (c) The Performance security shall be returned to the bidder within 60 days after completion of contractual obligations and warranty period.

12) Consumables/spares: All hardware & software including drivers, device interface cards/network adaptor card must be pre-configured in the computer equipment provided. Licensed version of system software should be provided in CD (with up gradable version). Manual Hard copies of instruction/operation/service manuals should be supplied. List of important Consumables/ Spares and parts having sufficient shelf life for trouble free operation of four years should also be provided.

13) Training/installation:

- a) Installation testing: suppliers of the instrument must provide free installation, commissioning and testing of the equipment in the laboratory at the current temporary site and thereafter at permanent site.
- b) Comprehensive training of faculty & staff after installation should be provided, wherever deemed appropriate and an update in every six months (3-4 days) for the first two years and every year (1 week) for the next three years.

14) A.M.C.: A separate annual maintenance contract may be executed after completion of the warranty period.

15) Law of the Contract: The agreement entered with vendor shall be governed by and interpreted in accordance with the laws in existence and within the Jurisdiction of the court of Panaji, Goa.

16) Site preparation:

The supplier shall inform the University about the site preparation, if any, needed for installation, along with the technical bid. Suppliers must provide complete details regarding space and all infrastructural requirements needed for the equipment, which University should arrange before the arrival of equipment to ensure its early installation and smooth operation thereafter. The supplier may offer his advice and render assistance to University in the preparation of the site and other pre-installation requirements.

- 17) The successful bidder has to communicate the acceptance of the purchase order within five days of the receipt of the order.
- 18) The quantity of items in the tender form may increase or decrease as per requirement.
- 19) Vendors may quote all/Any Items.

Certified that:

I/We have read all the enclosed Terms and Conditions carefully and ready to accept and according to that I/We are submitting herewith the tender.

Date:

Seal & Signature of Vendor

TECHNICAL BID FORM

I. Addressed to:

a.	Name of the Bidding authority	Registrar, Goa University
b.	Address	Goa University, Taleigao Plateau, Goa – 403 206
c.	Telephone	8669609072/24

II. Other related details:

1.	Name of Bidder/Party				
2.	Name & Designation of Authorised Signatory				
3.	Year of Establishment				
4.	Type of Firm	Public Ltd.	Private Ltd.	Partnership	Proprietary
	Put Tick (√) mark				
5.	Telephone Number (s)/ Mobile				
6.	Website URL				
7.	Fax No.				
8.	Email Address				
9.	GST number and validity				
10.	Pan card number				
11.	Registered Office Address in Goa	Address			
		Phone		Fax:	
		Contact			
		Person			
12.	Service Centre (s) in Goa	Address			
		Phone		Fax:	
		Contact			
		Person			
(Enclose list of Service Centre consisting name of contact person, telephone number, e-mail address, office address.)					

III. Clientele list: List of the institutes/organisations, where the similar order has been executed during the last three years, and work done list should be enclosed.

IV. The rates quoted are applicable up to 3 months from the date of opening of bid. The validity period can be extended with mutual agreement. Following documents are attached towards the proof of earnest money deposited in favour of ITG.

Sr. No.	Earnest Money deposited through	Number	Dated
1.	E-payment mode		

V. We agree to abide by all the conditions mentioned in this Bid Document issued by the Bidding Authority.

Signature:_____

Name:_____

Designation:_____

Place:_____

Date:_____

Note: If the Technical offer contains any price information, the offer is liable to be rejected.

Annexure – 1

TECHNICAL SPECIFICATION **FOR** **ESTABLISHMENT OF LANGUAGE LEARNING LAB**

The Goa University invites sealed tenders as a turn-key project from reputed manufacturers/authorized dealers/system integrators for the Supply, Installation, Testing, and Commissioning (SITC) of Digital Language Laboratory (DLL) System.

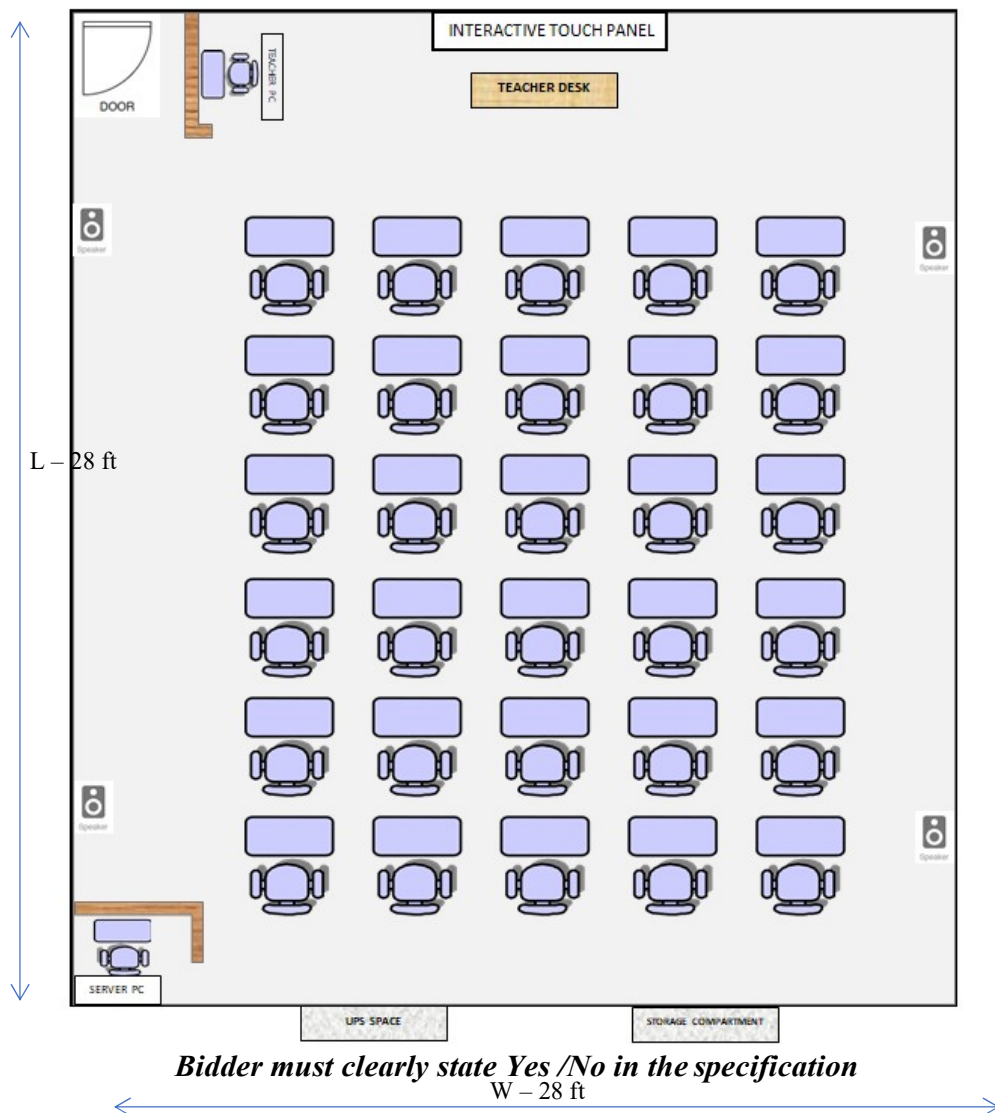
SPECIFICATION OF LAB* : 30 SEATER LANGUAGE LAB

Dimensions : 28ft (L) x 28ft (W) x 10ft (H)
Languages : Portuguese, French, German, Marathi, Hindi & Sanskrit

REQUIREMENT	QUANTITY
Students PCs	30
Teacher PC	01
Server PC	01
Headset	32
Interactive Touch Panel (75")	01
Ai-conditioning (2 Ton - Hi-Wall Split Type)	03
UPS (10 KvA)	01

** Detailed specifications are attached herewith.*

LANGUAGE LAB LAYOUT



Sl_no	Description	Qty	Compliance Yes/ NO	Reason for any deviation
1	SOFTWARE For Teacher & Students Interactive Multimedia Platform Brand: Any reputed brand to be mentioned by the bidder The Digital Language Lab Control / communication Systems/Module 1 teacher and 30 Students perpetual License with Portuguese, French, German, Marathi, Hindi & Sanskrit languages. - The learning system includes all the features and functions that are essential for effective and enjoyable teaching and learning, such as pre-set language learning activities, screen transfer features, audio and text communication tools, web browsing and program launch capabilities, file functions and classroom management and control features. - When applicable preloaded curriculum content aligned with CEFRL levels from reputed publisher - The software shall be a comprehensive digital language lab system designed to enhance language learning and teaching in educational institutions. - It should support multimedia-based teaching involving audio, video, and interactive activities. - The system must support multiple Indian (Hindi, Marathi, Sanskrit) and foreign languages (French, Portuguese, German) with possibility of additional languages. - Should allow flexible deployment options: on-premises, cloud-based, and mobile (Android/iOS). - Compatible with major operating systems: Windows, iOS and Linux/Ubuntu. - Modular design to allow customization and scalability based on institutional needs. - Multi-teacher access facility for sharing, and collaborating content resources across the campus and remotely. The system should provide the teacher to control the whole class with different controlling tool like Lock students screen, lock Students keyboard and mouse, take remote control of student computer, shutdown student computer. The teacher should be able to send the instructor's screen, audio, video and text-based content to student's consoles for teacher presentations. Or broadcast any students screen to other students and record screen activities with sound as video. Options to test Student Proficiency Level and divide into different levels/groups. The teacher should be able to disable the student's stations from the teacher's station control panel. Teachers and students should be able to interact (speaking /listening) using headset with built-in microphone. Either for a	31		

	single student or a group of student or whole class.			
	The system should have a media library area which will enable a teacher to upload audio, video and texts based content and integrate into customized study modules, which should enable a multi teacher access facility for sharing, and collaborating content resources remotely across the campus.			
	The teacher should be able to create session modules for students to access a content management library on the media activity dashboard for self-study even when the teacher is not present in class.			
	Discussion: The System should facilitate teacher to create different group and perform group discussion or pair discussion for different groups simultaneously and record their discussion. Where there should not be any limitations to creating number of groups or putting number of students in a particular group.			
	Reading Aloud: The System should be able to perform reading aloud activity for more than one student or for whole class at the same time without disturbing the others and record their reading. And where teacher can listen their reading student wise and give feedback to individual students.			
	Imitation Students listen to and repeat after a model track to practice the stress rhythm and intonation of a foreign language, while their voices are recorded onto the student track.			
	Round table discussion – Round table discussion should allow teachers to set up small student groups with a designated chairman or a group leader, who leads the discussion and assigns turns during the discussion by passing a microphone around the group. The activity should allow teachers to set up a meeting environment to help advanced language learners strengthen their oral presentation skills.			
	Content Exercise – The system should provide an activity is used together with either ready-made or custom content. The activity should allow teacher to launch content files directly to student.			
	Report tool for the Content Exercise activity should allow teachers to view, edit and save a detailed listing of student scores.			
	Vocabulary Test – The activity should allow teachers to easily conduct word quiz -type language learning tests. The teacher can either enter the quiz words manually or by importing a ready word list and students will then need to simply fill in their answers in a dialog that is launched on their screens. Teachers are also able to display individual results to students and mark answers as correct or incorrect.			
	Pronunciation Activity- the System should provide an in-built pronunciation tool for teachers and students by integrating the Pronounce solution into a classroom. The Pronunciation activity should allow teachers to convert any text into a pronunciation exercise that can be launched directly to students. When finished, full student work, student recordings or exercise reports can be collected for later evaluation.			
	Teachers should have the possibility to record full			

	presentations with screen capture and audio. This allows students to practice giving presentations and to review their work, or teachers to record parts of their lesson for later use. The system should allow the teacher and students to use any audio file or video file as content and also to add Subtitle to that file which help students to translate in different languages. The system should allow the teacher to browse any webpage and launch it to student Computer System should allow teacher add exercise, and instruction to any audio or video file. System should allow text to speech facility with specialize voice Online Content Creator: Bidder should provide online content creator tools for teachers with having templet to content. Which teacher can access from anywhere. And content can be used in existing language lab software. The software should have Web based dashboard content monitoring facility. The teacher should be able to plug or insert any external device (USB, CD/DVD) and to play or use the files. The teacher should be able to select video from a variety of sources Dialogues with Listen, Repeat, Roleplay and Compare Options.			
	Multi Language Content Support: A comprehensive language learning platform offering beginner to intermediate-level content in the following languages: Portuguese, French, German, Marathi, Hindi & Sanskrit, featuring native speaker audio, speech recognition, visual and interactive learning activities, gamified progress tracking, online access, and cross-platform support (mobile, tablet, desktop); designed to build practical vocabulary and conversational skills for everyday use, education, travel, or workplace communication. AI-powered language learning with real-time feedback. Practices for International language competency tests (IELTS, TOEFL, DELF, CAPLE, etc) Cloud-based data backup and storage options with offline mode availability. Support for multi-user access with role-based permissions (Teacher, Student, Admin). Data security compliance and encryption for student information. Mobile app availability (Android/iOS) for remote learning access. One-time perpetual license and/or subscription-based pricing models. Both Teachers from Indian Language Lab as well as Foreign Language lab should able to use the server base software simultaneously. With support for multiple languages in UI.			
	CORE FUNCTIONAL FEATURES			

	Language Skill Development • Support all four core language skills: Listening, Speaking, Reading, Writing (LSRW). • Include varied learning activities such as: • Pronunciation practice with speech recognition, Phonemic Alphabet, Stress marking and automated feedback. • Listening comprehension with audio/video playback and adjustable playback speed. • Speaking exercises including real-time and recorded conversations. • Text-to-speech and Speech-to-text features for pronunciation and speech practice. • Vocabulary tests, reading aloud, and writing exercises. Interactive Activities • Real-life simulation exercises like telephone conversations, role-plays, and group discussions. Teachers and students should be able to interact (speaking /listening) using headset with built-in microphone. Either for a single student or a group of student or whole class • Multiple choice, fill-in-the-blank, true/false, and match-the-following question types with instant scoring. • Video pairing and live conversation capabilities to practice communicative skills. • Gap-filling and voice insert activities to enhance listening skills. • Real-time simulation of the Interpretation of a meeting where teacher can assign roles to students as either observer or interpreter. Those assigned with role of interpreter can listen to the discussion and choose to interpret in a chosen language. Their interpretation can be recorded and analysed afterwards. Content Management Library & Monitoring • Includes a media library area which will enable a teacher to upload audio, video and texts-based content and integrate into customised study modules. Ensures data privacy for all uploaded content. • Enable teachers to create and assign session modules for students for self-study and monitor progress and completion even when the teacher is not present in class. For example, like Duolingo enables teachers to track the student activity through its dashboard. In-Classroom Management & Monitoring • Teacher's console/dashboard for real-time monitoring of student activity and screen views. • Ability to control student devices remotely (lock/unlock screens). • Screen sharing the teacher's screen with audio and annotation tools. • Broadcast any student's screen to other students. • Grouping/batching of students and managing multiple classes.			
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	• Timer functionality to manage activity duration. • Attendance and session logging. Assessment & Feedback • Multiple choice, fill-in-the-blank, true/false, and match-the-following question types with instant scoring. • Tools for conducting speaking and listening exams that simulate real-world conditions. • Automated and manual grading options. • Personalized assignments and adaptive learning paths based on student proficiency. • Detailed progress tracking with analytics and reports. • Comprehensive reporting dashboard with customizable reports for student performance and proficiency levels.			
2	HEADSET • 3.5 mm TRRS single plug (headphone + mic in one) or dual 3.5 mm (one for headphone, one for mic) • Should have detachable cable Earphones - Frequency response: 20 - 20k Hz - Impedance: 100 Ω - Sensitivity (SP. L/ 1kHz): 105 +/- 3 dB - Rated power: 100 mW - Audio handling: Stereo/Mono Microphone - Type: Electret condenser - Directivity: Unidirectional - Frequency response: 40 - 16k Hz - Impedance: 2.2k Ω - Sensitivity: (1V/Pa - 1kHz): -36 +/-3dB	32		
3	COMPUTER SYSTEMS SPECIFICATION - STUDENT PC (Dell, Hp, Lenovo or equivalent) PC for Student and Teacher: Intel Core i5 13th Gen or higher (minimum 10 cores, 12 threads, and maximum turbo frequency of 4.5 GHz or above) / SSD-256 GB /DDR5 RAM 16GB/ LED – 19.5 inch with HDMI/ 1 Gigabit Ethernet port LAN/ Wi-Fi 802.11ac / Minimum 4 × USB ports (2 × USB 3.0 preferred)/HDMI port/ Mic and Audio jack /Keyboard/Mouse/ 3 yrs warranty Windows 11 Professional (64-bit) with Latest audio, video, and network drivers installed capable of handling common media formats (MP3, WAV, MP4, AVI) and Language lab client application/software as provided by the vendor. Microsoft Office 2021 or higher with academic license	30		

	SPECIFICATION - TEACHER PC (Dell, Hp, Lenovo or equivalent) PC for Student and Teacher: Intel Core i5 13th Gen or higher (minimum 10 cores, 12 threads, and maximum turbo frequency of 4.5 GHz or above) / SSD-256 GB for OS/ HDD – 2 TB for Data/DDR5 RAM 16GB/ LED – 19.5 inch with HDMI/ 1 Gigabit Ethernet port LAN/ Wi-Fi 802.11ac / Minimum 4 x USB ports (2 × USB 3.0 preferred)/HDMI port/Mic and Audio jack/Keyboard/Mouse/ 3 yrs warranty Windows 11 Professional (64-bit) with Latest audio, video, and network drivers installed capable of handling common media formats (MP3, WAV, MP4, AVI) and Language lab client application/software as provided by the vendor. Microsoft Office 2021 or higher with academic license	1		
4	SPECIFICATION - SERVER PC (Dell, Hp, Lenovo or equivalent) Intel Core i9 13th Gen or higher (minimum 16 cores, 24 threads, and maximum turbo frequency of 5.0 GHz or above) /SSD-1 TB/HDD – 3 TB/DDR 5 RAM 32 GB, expandable to 64 GB/Support for 10 Gigabit Ethernet. High-speed LAN connection (minimum 1 Gbps) to the client PCs/ Wi-Fi 802.11ac / Minimum 4 x USB ports (USB 3.0 x 2)/USB C X 1/HDMI port/ Mic and Audio jack/ Keyboard/Mouse/3 yrs warranty/ LED Monitor – 19.5 inch or higher. Windows 2025 server academic version, Compatible with the language lab software vendor requirements.	1		
5	UPS 10 KVA True Online UPS (APC, Microtek, Tescher or equivalent) With 16nos SMF Battery, Min 30 Min Backup for server, client PC, Teacher PC, Interactive Touch Panel and 50% ceiling lighting load. The UPS needs to be installed along with its batteries in the space available outside language lab room.	1		
6	INTERACTIVE TOUCH PANEL LED (Benq, Samsung, ViewSonic or equivalent) Android 13 & above/75" screen size/4K resolution/ 20 points touch/4GB RAM/32GB ROM/400 nits brightness/ 2x10W Speakers, 3xHDMI input, 1x Type C, 2x USB & 1 RS232 & 1 x LAN, wifi,1 OPS SLOT.	1		
7	NETWORK 24 ports and above Layer 2 managed switch 1 Gbps ports of which at least 2 port of 10 Gbps coper and Two ports of 10 Gbps SFP+ fibre. (They can be combo ports but copper and SFP+ should be physically present) Support for 802.1.q VLAN. Switching Capacity of at least 84 GBPS. (2 nos.) Ethernet cable connectivity between Computers, Switch and Server, 9 U rack with cable manager (Two Doors with fan, power	2		

	coated raceway to be provided for wiring, Modesty: 18mm thick laminate finish ply board.			
11	Teacher Chair: High Back Executive Chair with Arm rest and Lumber Support, Having tilt mechanism. Gas lift mechanism for the upward and downward movement.	2		
12	Students Chairs: with five prong chrome base with five castors having tilt Mechanism Seat made up of high density cushion with fabric on the back Side. Gas lift mechanism for the upward and downward moment and having pp Arms and lumber support.	30		
13	WALL PANELING Providing and fixing wooden acoustic wall panel, density MDF (800kg), HDF (800 kg). Thickness 15mm, backing fibre glass tissue, soundtex fleece, sound absorption (NRC > 0.80) upto 1200 mm ht. including material and labour complete as per the approved design and layout. Providing and fixing Fibre (Pet) Acoustic wall panels on all the walls, In double shade as per approved design and layout including material and labour .	1092 Sq Ft		
14	FALSE CEILING Providing & Fixing Acoustical Suspended Ceiling System, Square EDGE TILES with 15mm Exposed Groove Grid.The tiles should have Humidity Resistance(RH) of 95%, NRC0.90 to 1.0 Light Reflectance >84%with Fire Resistance .	784 Sq Ft		
15	WOODEN LOOK FLOORING Providing and fixing of wall to wall vinyl wooden look flooring. finely covered with 12mm laminated wooden board ,water resistance e, including material and labour.	784 Sq Ft		
16	ENTRY DOOR Providing and fixing entrance doors to the language lab shall be in flush door 1000mm width with finishing in acoustic 40mm th. covered with acoustic pet panel including material and labour as per the approved design and layout.	28 Sq Ft		
17	AIR CONDITIONING Providing & Fixing Hi-wall AC (wall-mounted split air conditioner- 2 TON each), 2 ACs on the wall opposite the entry door and one AC installed on the wall having entry door.(Carrier, Bluestar, Daikin Mitsubishi/Hitachi or equivalent brand including copper piping, drainage pipe, including labour and material.	3		
18	SPEAKER SYSTEM 4 Active (powered) speakers, wall-mounted speakers for even coverage, 2-way speakers (woofer + tweeter), ~ 20-60 W RMS, ~ 80 Hz – 16-20 kHz for speech and audio playback, SNR ≥ ~80 dB, 3.5 mm / RCA / Line In from teacher's PC, Speakers placed so sound doesn't bounce off hard surfaces creating echo.	1		
19	Support And Training : Vendor to provide comprehensive installation, configuration, and user training for educators and technical staff. Availability of user manuals, online tutorials, and technical support. Regular updates and upgrades to the software with new features and security patches.			

BIDDER SHOULD ENSURE THAT FULFILLS ALL THE PARAMETER SPECIFIED ABOVE. A DEMO IS MANDATORY FOR EVALUATION PROCESS.

ELIGIBILITY CRITERIA (TECHNICAL BID MANDATORY REQUIREMENTS)

The Bidder must fulfil the following mandatory criteria:

- Must be a registered firm/company in India and have a valid **GST** and **PAN** registration.
- The Bidder or the Original Equipment Manufacturer (OEM) should have a minimum of **3** years of experience in supply and installation of Language Labs in Universities/Colleges in India. And provide original product information Brochure & literature must to be submitted along with technical bid.
- Must have successfully completed at least **2** single-order contracts of a similar nature (DLL setup of at least 60% of the nodes proposed here). Relevant completion certificates/Purchase Orders must be attached.
- The Bidder must submit a valid **OEM Authorization Certificate** specifically for this tender, confirming back-to-back support and warranty.

General Terms and Conditions

- **Validity:** The rates quoted shall be valid for a minimum period of **120 days** from the date of Technical Bid opening.
- **Warranty:** The entire system (Hardware, Software, and Accessories) must be covered by a comprehensive on-site warranty for a minimum period of **Three (3) years** from the date of final acceptance.
- **Delivery & Installation Period:** The entire project must be completed, installed, and commissioned within **45 days** from the date of issue of the Purchase Order.
- **Penalty:** The University reserves the right to impose a penalty for delays in installation beyond the stipulated period at the rate of **0.5%** of the total contract value per week, subject to a maximum of **10%**.
- **Payment Terms:** Payment will be made after successful installation, commissioning, demonstration, training, and final acceptance by the University
- This Tender is not divisible and Entire Contract will be awarded to single lowest evaluated bidder only as single point responsibility on turnkey basis.
- Financial bid of only those bidders will be opened who fulfils the eligibility criteria, technically found suitable and their demonstration of the offered Software found satisfactorily by the Committee as per the end use of the Language lab.